

# Referring to Unity Is Easy!

Whether your patient is ready for Unity's hospice or palliative program or just contemplating end-of-life care options....we welcome the opportunity to talk with patients and families about their goals for medical care and support. Let us help.

### INFORMATION NEEDED TO EXPEDITE YOUR REFERRAL

#### Patient Information

- Patient's Legal Name
- Gender
- Date of Birth
- Social Security Number
- Referral Diagnosis
- Referral Program: Palliative Care, Hospice Care, Grief Support (Unity can help determine most appropriate program)

## Your Information\*

- Your Name
- Your Call Back Number

## WHAT TO EXPECT WHEN YOU REFER TO UNITY

- Your call will be answered promptly, 24 hours a day, 7 days a week
- You will speak with an experienced admission nurse
- You will provide brief details on the reason for your referral including patient demographics, program requested and summary of patient health status
- We will conduct a free informational visit with the patient and family
- Upon determination of eligibility, we will call the patient or family to arrange an admission visit
- We will inform you by phone within 24 hours of your patient's admission status



<sup>\*</sup> Your nurse is welcome to make a referral on your behalf